

# PAYMENT PORTAL FREQUENTLY ASKED QUESTIONS

Sugar Creek  
Public Water District

## How will this affect me?

The most significant change will be where you pay your bill. You can access the payment portal through this web address: <https://sugarcreekpsd.epayub.com>.

## How do I sign up?

Visit <https://sugarcreekpsd.epayub.com> and click "Register here." It will walk you through setting up your account; all you need is the phone number on the account.

## Do I have to have an account to pay my bill online?

No, you don't have to have an account to pay your bill. You can pay with only your account number; however, we recommend creating an account to take full advantage of all the features.

## What are the benefits of this payment portal?

This portal offers more features for you to control your account. Some of the most anticipated features include customized communication preferences, streamlined contact methods, and account usage and payment history.

# SAVE TIME. SKIP THE LINE. PAY ONLINE.

-  ELECTRONIC PAYMENTS & PAY BY PHONE
-  SET UP RECURRING PAYMENTS
-  VIEW USAGE & PAYMENT HISTORY
-  RECEIVE EMERGENCY NOTIFICATIONS



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